## **Kazakhstan Delegation**





Born in 1970 in Almaty, Almasadam Satkaliyev is a graduate of the Al-Farabi Kazakh National University, the Nazarbayev University and the Stanford University. Throughout his career, he worked for many Kazakhstani companies, namely KazTransOil, KEGOC, Samruk Energy, etc.

Prior to becoming the Minister of Energy, Almasadam Satkaliyev served as the CEO of 'Samruk-Kazyna' JSC.

	Name	Role		
Delegation Contacts	H.E. Almassadam Satkaliyev	Minister		Ministry of Energy
	Yerlan Akkenzhenov	Vice-Minister		Ministry of Energy
	Valerie Miras	Deputy Director		Gas Industry Department
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Hotel				

Date	Time	Event	Location
		Arrival at YYC	YYC Airport
Sunday, September 17th	16:00	Arrival at Mayors Reception	MacLeod Hall – Telus Convention Centre
Sunday, September 17th	18:00	Arrival at Opening Ceremonies	Telus Convention Centre
Monday, September 18th	17:30	Arrival at Ministerial Reception	Fairmont Palliser
Monday, September 18th	17:45	White Hat Ceremony Minister Group Photo	Fairmont Palliser - Oval Room
Monday, September 18th	18:00	Ministerial Reception Program Starts	Fairmont Palliser - Crystal Ballroom
Tuesday, September 19th	10:15	Ministerial Round Table – MS4	Auditorium 1 – BMO Centre
Tuesday, September 19th	16:00	Ministerial Roundtable – MRT3	Auditorium 1 – BMO Centre
Tuesday, September 19th	17:15	Canada Night Event - Ticketed	Nutrien Western Event Centre
Tuesday, September 19th	20:00	Arrive at Cirque de Soleil Event	Lot 6 – Stampede Park
Thursday, September 21st	14:45	Closing Ceremonies	Big 4 Main Hall A&B
		Departure from YYC	YYC Airport

Legend		
Common Event		
Country Specific Event		

Ministerial Round Table – MS4			
Date	Tuesday, September 19th		
Time	10:15 – 11:15		
Location	Auditorium 1 – BMO Centre		
Session Title	Kazakhstan		
Session Description			

Ministerial Round Table - MRT 3		
Date	Tuesday, September 19th	
Time	16:00 – 17:00	
Location	Auditorium 1 – BMO Centre	
Session Title	How governments can assist the Energy Transformation through Effective regulations.	
Session Description	In many cases, regulation can have a positive role to play in the effective reduction of GHG emissions. Therefore, a close examination of this strategy needs to be undertaken to appreciate the associated benefits of carbon regulations when they are applied and implemented properly. There are also shortcomings that need to be addressed to ensure acceptance and effectiveness.	

What role do regulation and policy have to play in the fight to reduce emissions? A popular perception of environmental regulation is one of a zero-sum game, where protecting the environment will come at a cost for the economy or vice versa. However, there is evidence that it is possible to protect the environment while spurring economic growth if you have "effective" regulations. This panel will explore this question and government's role in providing an effective and functional regulatory environment.

## **Protocol Tips: Kazakhstan**

As the liaison officer hosting the official delegation from Kazakhstan, you will require cultural sensitivity and respect. Here are some key considerations to keep in mind:

Research and Preparation: You will find the biography of the leader of your delegation in this Handbook. Please feel free to research the delegation's background, including the individuals' positions and roles. Understanding their specific interests and objectives will help you tailor your interactions effectively.

Formal Greetings and Respect: Address delegation members using appropriate titles and honorifics, such as "Mr." or "Mrs./Ms". Handshakes are common in Kazakhstani culture, but wait for delegation members to initiate. Be mindful of physical contact between genders, follow their lead. Begin meetings with a warm welcome and expressions of gratitude for their visit.

Communication Styles: Practice active listening and engage in open and patient communication. Maintain good eye contact during conversations to convey respect and engagement. Use a friendly and open body language to create a welcoming atmosphere.

Hierarchy and Age: Kazakhstani culture values hierarchy and age. Show respect for senior delegation members by acknowledging their status and age. Be prepared for formal introductions and adhere to established protocols during meetings.

*Dress Code*: Dress professionally and modestly. Business attire is typically appropriate.

Dining and Hospitality: Given that meals such as the opening ceremonies are part of the program, inquire about any dietary restrictions or preferences within the delegation. While dietary inquiries were made as part of the delegate registration process the information provided may be incomplete.

*Privacy Concerns*: Always ask for permission before taking photographs, especially of delegation members, as privacy is important to Kazakhstanis.

Cultural Taboos: Avoid discussing sensitive political topics or any negative stereotypes.

## **Russian Language Tips**

Kazakhs speak either Russian and/or Kazakh but most officials typically work in Russian, common phrases you may need as a Liaison Officer when interacting with Russian speakers:

Hello - "Здравствуйте" (Zdravstvuyte) - Formal greeting

Welcome - "Добро пожаловать" (Dobro pozhalovat') - Formal

Please - "Пожалуйста" (Pozhaluysta)

Thank you - "Спасибо" (Spasibo)

Yes - "Да" (Da)

No - "Het" (Net)

Goodbye - "До свидания" (Do svidaniya) - Formal